



### Where can I learn more information?

Visit the website at [www.moreladvantage.com](http://www.moreladvantage.com)

Use Google Map feature to locate: Paramedical, Dental, Vision, Pharmacy and Hearing providers on the network

### How do I book an appointment and what information do I need?

**Paramedical** - Call the toll free line at **1-844-342-8776** to book an appointment

- You will need to mention the **Group Code: Morel**
- A representative will book your appointment for the time & date you want

**Dental** – Use our Morel Advantage Card website locator to find the nearest dentist near you and book directly.

- You can visit any dental provider in the network to receive the discount
- You will need to bring your Advantage card

**Vision** - Visit the provider in person and show your card and provide the below Group Code:

- Loblaw Optical providers: You will need the **Group Code: PPN002-Spencer Health**
- Luxottica providers: You will need the **Group Code: EYENET ID NUMBER 8107674**
- You will need to bring your Advantage card

**Pharmacy** - Visit the provider in person and show your card and provide the below Group Code:

- Walmart Pharmacy: You will need the **Group Code: SHN-Kroll Price Group 1501**
- Sobeys Pharmacy: You will need the **Group Code for Ontario: 72001, Group Code for all other provinces: 72002**
- Alliance Pharmacy: You will need the **Group Code: PPN002**
- You will need to bring your Advantage card

**Hearing** – Use our Morel Advantage Card website locator to find the nearest hearing specialist near you.

- You will need the **Group Code: PPN002-Spencer Health**
- You will need to bring your Advantage card

**Please always remember to check your policy for treatment coverage.**

### Are my dependents eligible for this network?

Yes, your spouse and your dependent children can use this network.

### Can I book directly with my Paramedical practitioner?

NO, ANY Paramedical Appointments booked directly with the practitioner will not qualify for the available discounts.

### Can I book directly with my Dentist or Vision provider if they are on the network?

Yes, Dental & Vision appointments can be made directly to the provider and will qualify for discounts.

### How will the clinic know that I am entitled to 20% more services at a clinic in the Morel network?

- Our toll free phone number that you use to book your appointment is exclusive to your plan.
- When you call and give the Group Code, the customer service representative is able to identify you as a member and will handle booking your appointment accordingly.
- The receptionist at the clinic will know you are entitled to 20% more for paramedical services and/or assistive devices and your treatment will be handled accordingly.

### What happens next?

- The paramedical clinic or dental provider will submit an electronic claim directly to your insurer with the discount already applied.
- Vision discounts are applied immediately. You will submit your claim to your insurer for reimbursement.
- Your insurer will update your benefit amount to reflect the transaction at the provider.

### What if I have an issue getting the discount or having my claim discounted?

**Paramedical** - Call the toll free line at 1-844-342-8776

**Dental & Vision** - Call the toll free line at 1-888-357-5559

### If your practitioner is not part of the network, they can call:

**Paramedical** - Call direct to the PT Health / Innocare network at 1-877-650-6630

**Dental & Vision** - Call direct to the Spencer network at 1-888-357-5559