

Where can I get a card?

The card is available to print online at www.moreladvantage.com. Click on view card and print, or visit your HR for a card.

Where can I learn more information?

Visit the website at www.moreladvantage.com

Use Google Map feature to locate: Paramedical, Dental, Vision, Pharmacy and Hearing providers on the network.

How do I book an appointment and what information do I need?

Paramedical - Call the toll free line at **1-888-993-4341** to book an appointment

- You will need to mention the **Group Code: Morel**
- A representative will book your appointment for the time & date you want

Dental – Use our Morel Advantage Card website locator to find the nearest dentist near you and book directly.

- You can visit any dental provider in the network to receive the discount
- You will need to bring your Advantage card

Vision - Visit the provider in person and show your card and provide the below Group Code:

- Luxottica providers: You will need the **Group Code: Ciao! ID NUMBER 8107674**
- You will need to bring your Advantage card

Pharmacy - Visit the provider in person and show your card and provide the below Group Code:

- Walmart Pharmacy: You will need the **Group Code: SHN-Kroll Price Group 1501**
- Alliance Pharmacy: You will need the **Group Code: PPN002**
- You will need to bring your Advantage card

Hearing – Use our Morel Advantage Card website locator to find the nearest hearing specialist near you.

- You will need the **Group Code: PPN002-Spencer Health**
- You will need to bring your Advantage card

Please always remember to check your policy for treatment coverage.

Are my dependents eligible for this network?

Yes, your spouse and your dependent children can use this network.

Can I book directly with my Paramedical practitioner?

NO, ANY Paramedical Appointments booked directly with the practitioner will not qualify for the available discounts.

Can I book directly with my Dentist or Vision provider if they are on the network?

Yes, Dental & Vision appointments can be made directly to the provider and will qualify for discounts.

How will the clinic know that I am entitled to 20% more services at a clinic in the Morel network?

- Our toll free phone number that you use to book your appointment is exclusive to your plan.
- When you call and give the Group Code, the customer service representative is able to identify you as a member and will handle booking your appointment accordingly.
- The receptionist at the clinic will know you are entitled to 20% more for paramedical services and/or assistive devices and your treatment will be handled accordingly.

What happens next?

- The paramedical clinic or dental provider will submit an electronic claim directly to your insurer with the discount already applied.
- Vision discounts are applied immediately. You will submit your claim to your insurer for reimbursement.
- Your insurer will update your benefit amount to reflect the transaction at the provider.

What if I have an issue getting the discount or having my claim discounted?

Paramedical - Call the toll free line at 1-888-993-4341

Dental & Vision - Call the toll free line at 1-888-357-5559

If your practitioner is not part of the network, they can call:

Paramedical - Call direct to the PT Health / Inncare network at 1-877-650-6630

Dental & Vision - Call direct to the Spencer network at 1-888-357-5559